

# OPINE EXPERTS

## Marjean K. Pountain, CPM®, Forensic Consultant and Expert Witness

Ms. Pountain is a real estate management authority who serves as a forensic consultant and expert witness in matters associated with property management standards of care in the Midwest.

### AREAS OF EXPERTISE

- Property Management – Midwest
- Slip & Fall, Snow and Ice
- Premises Liability
- Tenant Screening
- Fair Housing
- Tenant and Landlord Rights
- Security and Lighting
- Negligence in Hiring, Supervision, and On-site Practices
- Landlord Tenant and Vendor Disputes
- Property Maintenance Best Practices and Responsibilities
- HUD and Tax Credit Housing

### EDUCATION

- National Association of Realtor's - Mediation/Mediator Training Program 2008
- Institute of Real Estate Management - Real Estate Management Courses 1987-1990
- Milwaukee Area Technical College - Real Estate Law & General Courses 1978-1980
- American Institute of Banking - Banking & Finance Courses 1977-1979
- Patricia Stevens Career College - Public Relations Degree 1974-1975
- Lena-Winslow High School – Graduate 1971

### PROFESSIONAL CERTIFICATIONS

- Certified Occupancy Specialist designation since 2002
- Certified Property Manager (CPM®) designation since 1991
- Licensed as a Wisconsin Real Estate Broker/Member Board of Realtors since 1980

### PROFESSIONAL ACTIVITIES

- National IREM® Executive Council, Education & Ethics committees since 2003
  - Regional Vice President, IREM® Region 9 2012-2013
  - Chair of National Ethics & Discipline Committee 2011
  - Chair of National Ethics & Discipline Committee 2019
  - Achieved ranking in Top Ten IREM® instructors 2003, 2005
  - IREM National Instructor Training Program 2003
  - Instructor of IREM® course: "Professional R.E. Ethics" 1992-2015
- University of Wisconsin-Stout Property Mgmt. Advisory Committee since 2011
- TheoPRO Group, Inc. (Tax Credit Compliance Services) Alliance Partner since 2011
- Premier Management, St. Paul, MN Executive Advisory Committee 2010-2015
- Marquette University Mentor Program; mentoring R.E. business students 2005-2011
- City of Milwaukee Prop. Mgmt. Training Program Board of Directors 1996-1999

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## CAREER EXPERIENCE

Pountain Partners LLC Elkhart Lake, WI	Consultant, Advisor, Marketing, Staffing, Trainer, Mediator	2008-present
Robbins & Lloyd Career Training Institute Milwaukee, WI	Real Estate Licensing Continuing Education Instructor, Part-time	2001-2014
Ogden & Company, Inc., AMO® Milwaukee, WI	Sr. V.P./Corporate Advisor Vice President/Director Real Estate Management Division	2007-2008 1997-2007
Eastmore Real Estate Milwaukee, WI	Vice President	1995-1997
Grootemaat Corporation Milwaukee, WI	Property Manager	1986-1995
Carnahan Corporation Milwaukee, WI	Property Manager	1980-1986
Heritage Bank of Milwaukee	Assistant Cashier Mortgage Lending	1976-1980

## FORENSIC EXPERIENCE

### Testimonial Experience

- Ten depositions
- Two trial

### Reports Written for Clients on the following Topics

- Safety Regulations
- Tenant and Landlord Rights
- Standard of Care, Property Management
- Premises Liability
- Security and Lighting
- Negligence in Hiring, Supervision, and on-site Practices
- Property Maintenance Best Practices and Responsibilities
- Security Deposits
- Common Area Maintenance Charges (CAM)
- Fair Housing

### Published Articles

*Written in Journal of Property Management Magazine - Published by IREM*

Jul/Aug 2009 - Know your IREM Code of Professional Ethics

Nov/Dec 2010 - Walking the Fine Line

Mar/Apr 2011 - The Struggle to Cut Costs Without Cutting Services

Sep/Oct 2011 - Article 9: Duty to Former Clients

Jan/Feb 2012 - I Have a Duty to Report But I'm Scared